

Long Term Care RISE



Quality Partner	Program Type	Services	Contact Information
Penn Medicine Academy	Leadership Development	Penn Medicine Academy will continue to provide integrated leadership development beginning with a 1-1 consultation designed to support new and seasoned leaders in accomplishing their professional goals. In addition, PMA will partner with Eklego, Vizient, ECRI and PADONA coordinating all workforce and leadership development offerings to help community leaders identify the right options and tools for their goals, needs, and workforce.	Frances Graham Frances.graham@pennmedicine.upenn.edu Registration Link (learningstream.com)
Eklego Workforce Solutions	Workforce Development	Eklego will offer communities a Workforce optimization assessment, a toolkit of best practices and a series of webinars to provide communities with tools and support they need leveraging these tools to find, hire, keep and deploy talent. Hiring events will not be included as an offering in RISE 3.0.	Samantha Narducci samantha@eklegoworkforce.com Jyra Brinson Jyra@eklegoworkforce.com Meg Mooney mmooney@Eklegoworkforce.com Joe Stirpe joe@eklegoworkforce.com Scheduling Link: https://calendly.com/rise_eklego
Vizient	Workforce Development	Vizient will continue to offer a confidential, nationally recognized SCOR survey that includes key indicators of burnout/wellness, resilience, teamwork, psychological safety, and disruptive behaviors specific to LTC environments. Vizient will also provide professional custom debriefs with action plans based on individual facility results. Through monthly office hours, community leaders will also have ongoing professional support with action plans.	Maureen Ann Frye, Principal Maureen.frye@vizientinc.com Raef Lamber, Project Lead Raef.lambert@vizientinc.com Stacy Flemming, Associate HRO Consultant. Stacy.flemming@vizientinc.com Janet Sell, Administrative Asst.Janet.Sell@vizientinc.com Attend an Informational Session to Decide! Informational Session Registration Link How to Register for the Survey SCOR survey Registration for Fall 24 or Spring 25
HAPevolve	Emergency Preparedness	HAPevolve will continue its short-term quality improvement program, designed to provide customized coaching and resources to quickly provide a roadmap for organizational improvement in Emergency Management (EM). The Full program will be closed to new communities in RISE 3.0. However, access to EM educational modules, the PREP Tool, and tabletop exercises will still be included.	Emergency Management Lead: Charles (C.J.) Sabo Cjsabo@haponline.org Outreach Support: Joanie Tomashunas itomashunas@hapevolve.com

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RISE Team	Behavioral Health Education	Provide virtual and in-person education/ training options with potential CEU credits to our long-term care communities on relevant topics to suit their availability and needs. Increase the knowledge of staff on a wide range of BH topics.	<p>Contact: Regional Social Workers Lead: Tracey Crews Tracey.crews@tuhs.temple.edu</p>
RISE Team	Social Work Consultation	Provide guidance and peer support to LTC community social worker or discharge planner. The goal is to expand knowledge base, overcome obstacles, and build confidence in our community social workers and in turn improve the quality of care for the residents	<p>Contact: Regional Social Workers Lead: Tracey Crews Tracey.crews@tuhs.temple.edu</p>
RISE Team	Infection Prevention	The IP team will offer communities a variety of IP-specific training modules, including hand hygiene, chain of infection, cleaning and disinfecting high-touch surfaces, physical distancing, PPE donning and doffing, and FIT Testing train-the-trainer. The team will also continue to expand their onsite interactive IP escape rooms intended for community staff.	<p>Contact: RISE Regional IP Nurses Dr. Jerry Jacob Jerry.Jacob@penntemple.upenn.edu Deborah Heisey Deborah.Heisey@penntemple.upenn.edu</p>
RISE Team	Outbreak Preparedness Tool	The RISE IP team will utilize an outbreak preparedness tool to help communities be better prepared to manage an outbreak.	<p>Contact: RISE Regional IP Nurses Dr. Jerry Jacob Jerry.Jacob@penntemple.upenn.edu</p> <p>Deborah Heisey Deborah.Heisey@penntemple.upenn.edu</p>
RISE Team	Medical/ Clinical	The RISE Medical Clinical team will offer a variety of Person-Centered medical/clinical education topics designed to support the community in promoting quality outcomes and the journey toward resiliency. In addition, several of these topics will help the community understand and implement the fundamental principles of the Institute for Healthcare Improvement (IHI) 's 4M framework and its importance in Age-Friendly Health Care.	<p>Contact: Emily Mailloux Emily.Mailloux@penntemple.upenn.edu</p>
ECRI	Person Centered Care	ECRI will offer support and guidance to communities through the application process for IHI Age-Friendly Health Systems Level 1 & 2 certifications.	<p>Jean Harpel jharpel@ECRI.org Website: www.ECRI.org</p>